

Your guide to planning the perfect river cruise through Europe or Southeast Asia







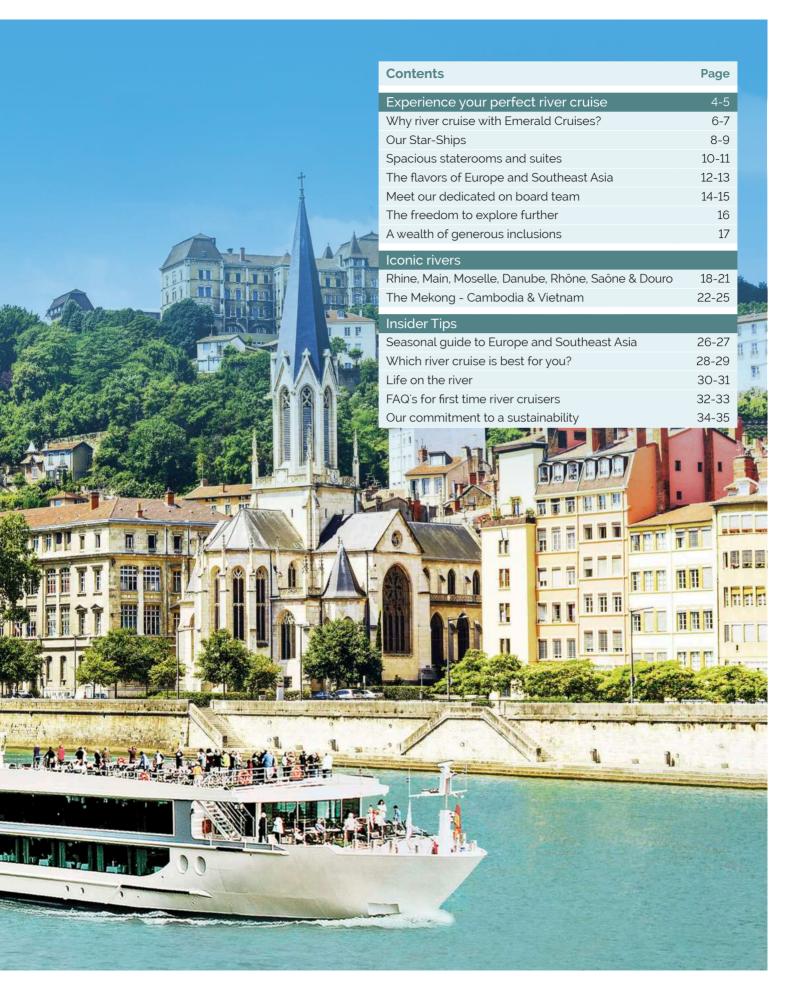


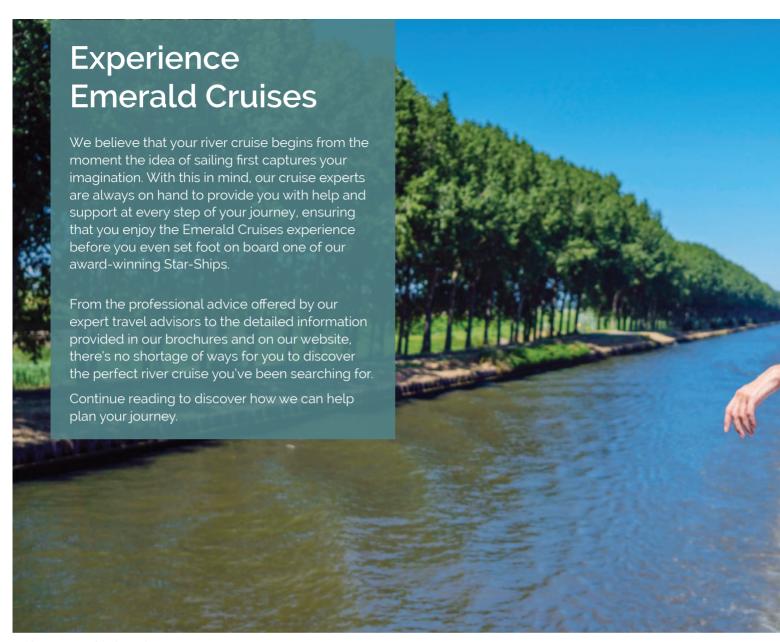
Welcome

Uncover the beauty of Europe and Southeast Asia's most enchanting destinations, exploring stunning locations and come face to face with local history, culture, and tradition.

In stylish and contemporary on board surroundings, you'll enjoy unique innovations, an abundance of space, and a restful, restorative emphasis on wellness. An experience underpinned by the exceptional service of our passionate and dedicated team, our crew guarantee an unforgettable river cruising experience.







Discover your perfect river cruise

1. Expert travel advisors

If river cruising is a new experience to you, the thought of finding your ideal cruise can be truly exciting. But with a vast range of itineraries to choose from, it can also be a touch overwhelming at first, which is why you may wish to discuss your vision of the perfect trip with an Emerald Cruises travel advisor to help narrow down your search.

Your experience matters to us, so let us know what you think will make your river cruise feel complete. The excursions you're eager to try, the cultures you want to experience, the amenities available on board, and even the size of your cabin — these are all important factors. That's why we listen carefully before making any suggestions on crafting your ideal trip. Whether you're booking with your own professional travel advisor or speaking to one of our cruise experts, be sure to share those details so you can enjoy the perfect river cruise.

2. Planning your trip

To help plan your trip to perfection, you'll find an array of avenues to explore. While our expert travel advisors are onhand to help, we understand that perusing at your own leisure can be part of the fun of booking your first river cruise.

Whether you prefer scrolling itineraries online or skimming through a printed brochure, Emerald Cruises gladly offers both options. You can also subscribe to our email newsletter for our latest recommendations, follow us on social media to gather ideas, and peruse our blog to read in-depth articles on some of the world's most exciting destinations. Of course, if you have your own trusted professional travel advisor, calling to ask for tips and guidance always helps your planning.



3. Booking process

We make booking your river cruise simple. Once you know which itinerary you'd like to experience, choose the booking option that fits you best. You can speak to our friendly cruise experts at 888.233.0797. You can also book online by selecting the 'View Cruise' option on your chosen itinerary and following the onscreen instructions. Or, you can always contact your professional travel advisor. For any method, booking early always means better selection and generous savings with our Earlybird and Super Earlybird fares.

Visit emeraldcruises.com/faq/online-booking to find out more. Many of our cruises offer the opportunity to include an exciting additional city break with our Extend Your Stay options. Plus, you can also receive significant discounts and offers for a group booking with your family and friends. Call us or contact your professional travel advisor for full details.

4. Prepare for your trip

Once your river cruise is booked, the excitement and anticipation will continue to build until it's time to embark your Star-Ship for a journey along your river of choice. To ensure you have all the information and documentation you need to travel with confidence, we will be in regular contact, providing you with the necessary details alongside pre-departure tips and travel updates.

You may want to take some time before your river cruise begins to read up on the cultures, traditions, and cuisine you'll be experiencing on your adventure. If so, you'll find the Emerald Cruises blog and our **EmeraldEXPLORER** loyalty magazine to be excellent resources.

5. Experience

You're booked! Now your adventure begins. You'll depart for your first exciting destination safe in the knowledge that your trip has been meticulously planned by our river cruise experts who specialize in providing an authentic small ship experience. From the moment you step on board, your Star-Ship becomes your sanctuary of serenity, meaning you can simply relax and enjoy yourself while we ensure every aspect of your trip runs smoothly.

6. Social media

As you sail along whichever delightful river you've chosen to explore, you're sure to be capturing your memories as photos and videos. You can share your adventure with the Emerald Cruises community through our social media channels.

@EmeraldCruises.Global

@EmeraldCruisesGlobal

(2) @Emerald_Cruises

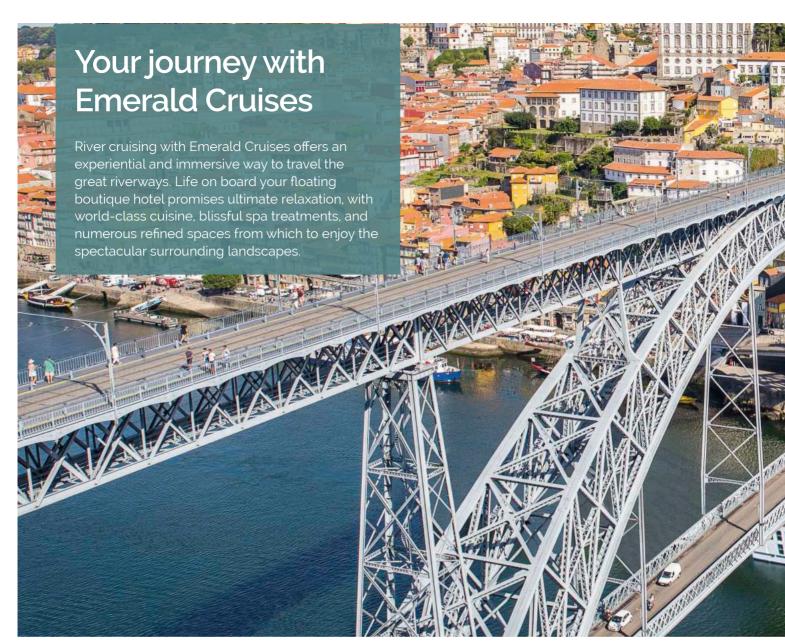
Don't forget to tag us in your photos and make sure to use #EmeraldMOMENTS.

7. EmeraldEXPLORER loyalty club

While this may be your first river cruise with Emerald Cruises, it's unlikely to be your last. Many of our guests are so enamoured with the experiences we provide that they choose to sail with us time and time again. To guarantee that our returning guests always receive exclusive benefits, we created the EmeraldEXPLORER loyalty club.

You'll automatically join EmeraldEXPLORER upon returning home from your first river cruise with us. As a Silver member, you will receive a Welcome Home Voucher worth \$200 per person for which can be used towards your next cruise, plus you'll gain access to our Refer a Friend platform, receive complimentary luggage with each trip, access exclusive savings, and enjoy advanced notice of our new brochure launches. The more you sail with us, the more loyalty points you'll accumulate as you cruise your way to becoming a Gold or even Diamond member.

Visit emeraldcruises.com/explorer to find out more.



Emerald Radiance, Porto

Small ship experts

We are small ship experts championing the intimate and spacious lifestyle that takes you into the very heart of each destination we visit. Each of our award-winning boutique Star-Ships sailing the European and Southeast Asian riverways has an excellent staff-to-guest ratio, striking the perfect balance and ensuring there'll always be someone available to answer your questions. Unpacking only once, you'll visit an array of iconic destinations, always underpinned by exceptional service and an incredible range of onshore excursions, small-ship cruising promises a unique and memorable voyage.

Our award winning Star-Ships

Sail the riverways of Europe in complete contemporary comfort on board our award-winning Star-Ships. Each Star-Ship possesses unique innovations and characteristics, while all boast a wealth of amenities, spacious public spaces, stylish suites and staterooms, and elegant interiors that define our fleet. Life on board our floating boutique hotels promises ultimate relaxation, with world-class cuisine, blissful spa treatments, and numerous refined spaces from which to enjoy the spectacular surroundings.

Stylish suites and staterooms

With our choice of suite and stateroom grades, you can select your perfect sanctuary of peace and relaxation. With every suite and stateroom benefiting from an en-suite bathroom, revitalizing shower, luxury ESPA toiletries, and plush beds, you can be sure of a comfortable and restful getaway. Special little touches ensure your stay is truly exceptional.





Pamper vourself with luxurious spa treatments

Our wellness team

Health and wellbeing are a priority across our collection of river cruises. Stay active on board with our well-equipped gym, or join your activity manager and wellness coach in a range of daytime fitness classes as part of our <code>EmeraldACTIVE</code> program. In the wellness area, indulge in a choice of spa and beauty treatments*, returning from exciting onshore excursions to peace, relaxation, and rejuvenation.

Superior service, exceptional people

Your on board experience is underpinned by superior service and exceptional people. Our passionate and dedicated team are always on hand, helping to guarantee a river cruising experience in which your every need is met. The wealth of knowledge and expertise of our crew is evidenced daily, from the encyclopedic knowledge of your helpful cruise director to the creative talents of our culinary experts.

^{*}Spa treatments are available at an additional cost





Suites & Staterooms

Boasting some of most stylish suites and staterooms available on Europe's rivers, our Star-Ships are worthy of a standard you would expect from a world-class hotel.



Reflections Restaurant

Marvel at the beautiful views of the river while experiencing our dining menu designed to celebrate seasonal and regional flavors.



The Terrace

Take full advantage of the passing views as you enjoy a light breakfast or lunch in the indoor/outdoor terrace separated by floor-to-ceiling glass windows.



Horizon Bar & Lounge

Enjoy a glass of wine, a beer or a hot drink as you unwind in this plush open seating area/contemporary meeting place.





Pool & Evening Cinema⁺

Floor to ceiling windows and a retractable roof are the perfect setting for a leisurely swim. On select evenings, this space transforms into an evening cinema.



Serenity Pool

On Emerald Radiance sailing Portugal's Douro River, you'll find a heated, spa-style Serenity Pool located on the Sun Deck, which replaces the indoor pool.



Sun Deck

Enjoy the best views of the river from this spacious vantage point. Bask in the sunshine as you enjoy a drink or challenge a fellow guest to some putting.



Wellness Area

Take care of mind, body and soul as you enjoy a range of spa treatments* or maintain your fitness in our well-equipped center.

†Emerald Radiance on the Douro River does not have an indoor pool/cinema, instead there is a spa-style Serenity Pool on the Sun Deck. *Available at additional cost.



Panorama Balcony Suite

Owner's One-Bedroom Suite

Available in limited numbers on each Star-Ship, this spectacular suite grade is home to an outdoor private balcony with innovative open-air system. Separate living room and bedroom spaces provide more space to settle in, as does the walk-in wardrobe, allowing you to truly make yourself at home.

You'll be treated to a daily four-item laundry service, a complimentary mini-bar restocked daily, an invite to the top table to enjoy dinner with the senior on board team, and a personal iPad, so you can stay in touch with your loved ones while you're away.

Emerald Riverview Suite

Exclusive to Emerald Radiance, this suite, located in the aft of the Star-Ship, allows you to enjoy the sun-soaked rolling hills of Portugal's Douro River as the endless landscape unfolds before you. Boasting floor-to-ceiling windows and our innovative balcony each morning, you'll wake to breathtaking scenery.



Emerald Riverview Suite





Emerald Panorama Balcony Suite



Emerald Harmony Reflections Restaurant

Grand Balcony Suite

This generously appointed suite is the perfect vantage point from which to enjoy the sunset. The floor-to-ceiling windows of your private outdoor balcony, complete with open-air system and sleek glass partition, enable you to enjoy the unfolding landscape.

After selecting the perfect pillow from your menu, you can enjoy an excellent night's sleep. Revitalize with a beautifully relaxing shower, curl up in your plush bathrobe and slippers, and enjoy a continental breakfast in blissful comfort.

Equipped with a complimentary Nespresso™ machine, each morning, you can ready yourself for the exciting day onshore ahead. Enjoy pre-dinner canapés or post-dinner sweet treats as they're brought to your door, and prepare for a special occasion with a daily two-laundered items service as standard.

Emerald Panorama Balcony Suite

Located on both the Horizon and Vista Decks, these spacious and chic suites boast an all-weather indoor balcony with floor-to-ceiling windows and wooden decking. Enjoy the views, drink in hand, and at the touch of a button, the top half of the window will drop down to welcome the revitalizing light river breeze.

Emerald Stateroom

On the Riveria Deck, our staterooms boast a wealth of space in which to unwind, providing ample room to accommodate two people.

A picture window welcomes in the natural light, perfectly framing the surrounding landscape. Complete with an en-suite bathroom and indulgent ESPA toiletries, you can relax after exciting days onshore, and with our complimentary Wi-Fi, you can relay your adventures to your loved ones back home.



The Terrace

Flavors of Europe

Cruising the rivers of Europe, you can look forward to the great wines and dishes of the continent. Join our **8-Day Sensations of Lyon & Provence** itinerary to enjoy an authentic Provençal dinner from renowned French chef Fabien Morreale. Or, sail on our **9-Day Enchantment of Eastern Europe** itinerary, where you're invited into the home of a local Croatian family to enjoy a home-hosted lunch of regional delicacies.

Flavors of Asia

In Southeast Asia, we bring you the very best of the region, and much like the architecture, Vietnamese and Cambodian cuisine displays a wealth of influences. Sailing our **17-Day Treasures & Temples of Vietnam & Cambodia** will introduce you to KOTO, a not-for-profit restaurant giving opportunities to Vietnam's at-risk and disadvantaged youth. Or, visit My An Hung, a beautiful village which produces fruit and vegetables, and is particularly known for its hot chilli peppers.



Exquisite dining experiences





Harmony reflections restaurant



Horizon Bar and Lounge

Reflections Restaurant

Setting the benchmark in on board dining, our Reflections Restaurant is an elegant space to enjoy exquisite dining experiences. Begin your mornings with a hearty breakfast of hot and cold favorites alongside fresh fruit and cereal. A delicious lunch on board follows a morning of exploration as you choose from national delicacies and international classics. Dinner is always a culinary celebration offering an enticing à la carte menu. Our special Welcome and Farewell Dinners are a great way to spend time with fellow guests, forging new friendships in this charming setting.

The Terrace

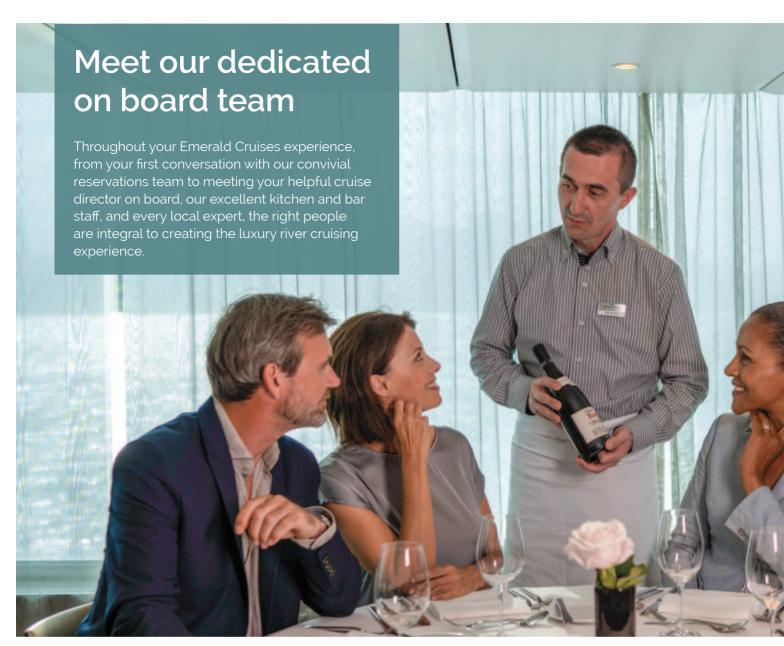
Partly indoor, partly outdoor, this stunning decked area at the front of your Star-Ship is the perfect space to enjoy a light breakfast, light lunch, afternoon tea, or snack. With its relaxed ambience and scenic surroundings, this peaceful location is also an idyllic setting to share a bottle of wine with your loved ones or new-found companions.

Horizon Bar & Lounge

On board Emerald Harmony, you'll be warmly welcomed into our Horizon Bar & Lounge by our talented bartenders, enjoying the best local and international beers, wines and spirits, including a tantalizing cinnamon-flavored whisky. Our cocktails and mocktails are infused with local flavors such as lemongrass and tamarind to awaken the tastes of Asia - not forgetting the delightful selection of complimentary teas and coffees available throughout the day.

Complimentary drinks

Complimentary drinks with lunch and dinner are always par for the course, and our wonderfully attentive team are always on hand to help you select a drink that perfectly complements your chosen meal. Our team carefully select each evening's wine for an authentic taste of the continent.



Attentive on board team

Captain & crew

With a wealth of knowledge and experience, our captain is on hand to provide a safe and steady river cruise on board our award-winning Star-Ships. From your first morning coffee to your nightcap at the end of each day's exploration, our team will ensure you want for nothing during your time on board. All you need to do is relax and let us take care of you. We know that the little things, such as remembering your favorite after-dinner apéritif or how you like your breakfast omelette, make all the difference.



Friendly crew



Cruise director & hotel manager

As your personal encyclopedia, storyteller, and translator, your cruise director is always on hand to answer any questions and share their experiences, making sure you make the most of your journey on the world's waterways. From the moment you step foot in Reflections Restaurant for breakfast to the moment you lay down for a restful night's sleep in your private haven, your hotel manager will ensure a smooth running of the day's schedule on board your Star-Ship.

Activity manager & wellness coach

Overseeing our much-loved EmeraldACTIVE program, your activity manager and wellness coach will be there for all your wellness needs. Join them for a morning of yoga on the Sun Deck or take advantage of our indoor pool† with an aqua aerobics class. Venture out to explore during a guided hike or bike ride before returning to your Star-Ship, where the team will host an evening of entertainment.

Our culinary experts

Experts in their field, our chefs bring you a delicious selection of dining options for breakfast and lunch, plus an indulgent evening à la carte menu. Enjoy freshly prepared seasonal cuisine alongside a selection of home favorites. Our restaurant and bar team are happy to ensure that any dietary requirements are met and that any questions are answered, offering a service that is second to none.

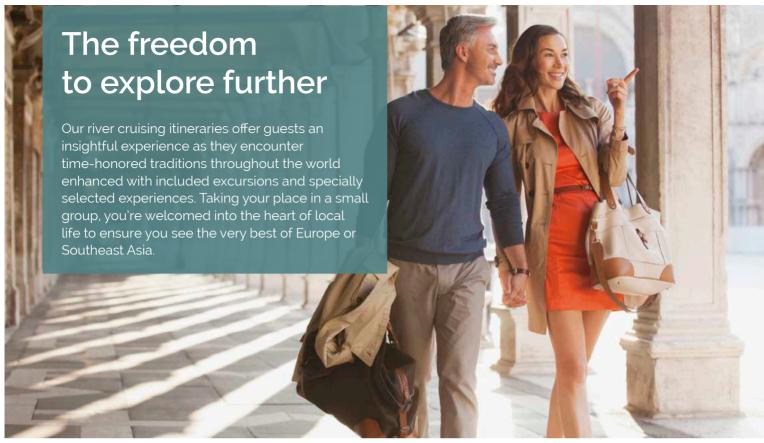
†Emerald Radiance & Emerald Harmony do not have bicycles or an indoor pool, they feature outdoor pools on the Sun Deck/Pool Deck.



Enjoy yoga on the Sun Deck



Asian-inspired dishes



Explore independently or join an insightful guided city tour



Discover Budapest

Included Excursions

Handpicked by our journey planners, our immersive itineraries offer diverse experiences throughout your journey. Conducted in small groups and at no extra cost, you can expect wonderfully insightful excursions under the guidance of a local expert almost daily.



Phare Circus

EmeraldPLUS

Our EmeraldPLUS program promises illuminating experiences, taking you to the heart of local cultures for authentic immersion in regional traditions and customs. From socializing with residents to in-depth tours of historical landmarks, our EmeraldPLUS excursions provide an unparalleled close-up of local life.



Kayak experience

EmeraldACTIVE

For guests seeking a more active experience, EmeraldACTIVE gives you the option to explore in vital and exhilarating ways, giving you a different perspective of your surroundings. Head onshore and join unique guided hikes, bike rides, and canoeing excursions, or enjoy on board wellness and fitness activities.

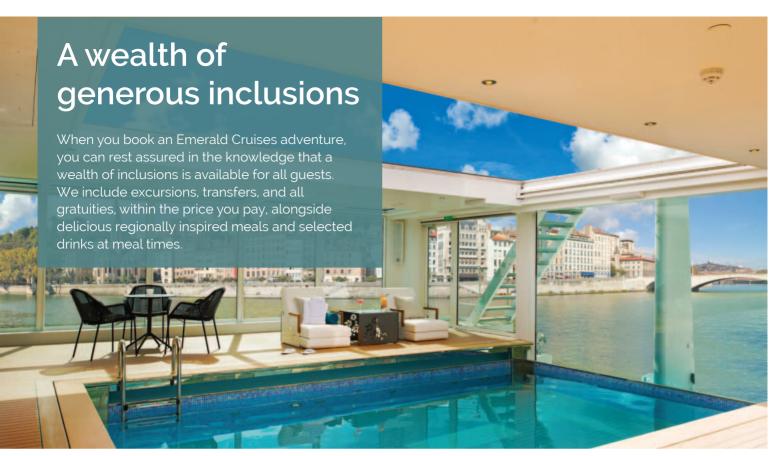


DiscoverMORE

Available at an additional cost, we've designed our Discover**MORE** excursions to enable guests to do and see more. Lose yourself in the history, beauty and culture of the destinations you visit and go beyond ordinary travel encounters. Our exclusive suite of optional excursions can either be booked before you travel or while on board.



For more information visit emeraldcruises.com/more



Emerald Harmony Pool Deck



Explore Ta Prohm Temple



Dine in Reflections Restaurant

Always included...

- Airport transfers
- Stylish accommodation on board our Star-Ships
- Innovative indoor pool with retractable roof which transforms into an evening cinema[†]
- All on board meals
- Wine, beer and soft drinks with lunch and dinner
- Bottled water restocked daily
- An excursion almost every day
- Visits to UNESCO World Heritage-listed sites
- ESPA luxury toiletries on board
- EmeraldPLUS and EmeraldACTIVE* experiences and activities
- First-class service from an English-speaking crew
- Knowledgeable local guides
- Complimentary Wi-Fi
- Bicycles on board[†]
- Earn EmeraldEXPLORER loyalty points
- All gratuities on board

*Not available on Southeast Asia itineraries

†Emerald Radiance & Emerald Harmony do not have bicycles or an indoor pool, they feature pools on the Sun Deck/Pool Deck











Sail the iconic rivers of Europe















Welcome to Southeast Asia



Halong Bay

Immerse yourself in the legend of the fabled battleground where dragons, summoned from the heavens, successfully fought off seafaring invaders, gifting these ethereal waters their name, Halong Bay, 'descending dragon'. In this legendary setting, limestone karsts rise from the tranquil waters of the Gulf of Tonkin. Crossing a network of aquamarine lakes, we drop anchor in the picturesque Trinh Nu and visit Sung Sot (or surprise) Cave, home to a majestic grotto adorned with stalactites and stalagmites. Meet the locals of the tiny fishing village of Cua Van and kayak out to Ho Ba Ham Lake to enjoy a moment of serenity as you paddle through dark caves and observe the stunning wildlife.



Hoi An

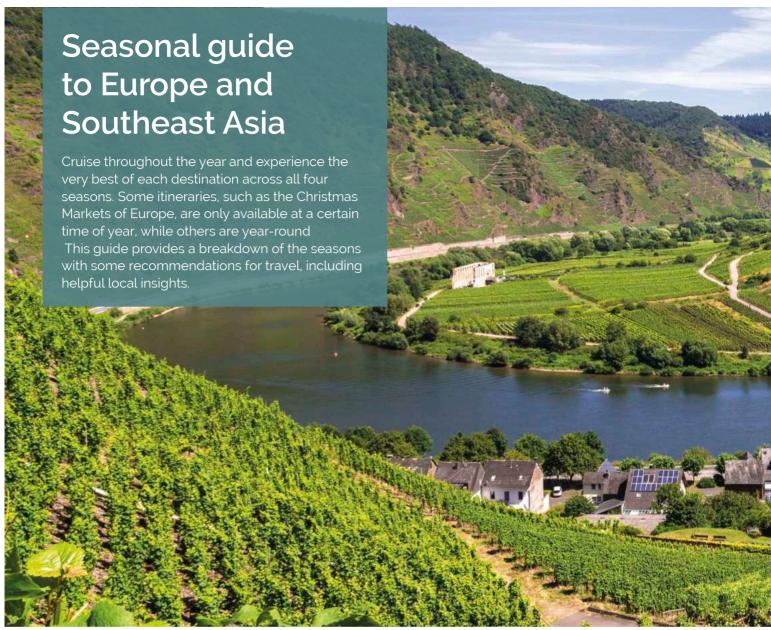
In Hoi An, sun-soaked canals weave through the beautifully preserved, UNESCO World Heritage-listed Ancient Town. Hoi An is home to an incredible mix of architectural styles, from wooden Chinese shophouses, decorated Vietnamese tube houses and kaleidoscopic French colonial buildings to the iconic 18th-century Japanese Covered Bridge. Enjoy plenty of time to explore this eclectic city on foot, take a tour to stunning Ang Bang Beach by cycle and visit the Reaching Out Project, an NGO created to help improve the quality of life of the city's locals.



Siem Reap

Siem Reap is a vibrant city in the ever-changing image of modern Cambodia and is home to the famed Angkor Wat temples. Here, where floating villages exemplify the importance of the water, traditional handicrafts showcase skills perfected throughout the centuries. The city itself is an exciting mix of delicious cuisine, unforgettable nightlife and spiritual monuments. Witness the UNESCO World Heritage-listed Angkor Wat during sunrise, as you walk through its grounds, marveling at the elaborate carvings at the most peaceful time of day. Tour the overgrown jungle-like temple of Ta Prohm and take your seat for the mesmerizing spectacle of high-flying acrobatics and music at Phare, the Cambodian Circus.





Moselle Vineyards

Spring

The perfect springtime sojourn, our **8-Day Tulips & the Rhine** itinerary takes you through quintessential Europe, discovering architectural wonders, delighting in local wine tastings, traversing winding canals—and of course, marveling at the spring bloom of kaleidoscopic tulips. End your trip at the famous Keukenhof Gardens, where over 7 million flowers bloom from the end of March until mid-May.

Summer

In the summer months, Portugal's Douro is at its most radiant and splendid. On board Emerald Radiance, you'll discover an outdoor pool on the Sun Deck, providing panoramic views of the landscape with ample opportunity to sample the sun and gentle river breeze. Our **8-Day Secrets of the Douro** itinerary allows you to discover the Douro Valley's most breathtaking landscapes, including sun-drenched vineyards and hilltop quintas.



Explore picturesque towns and villages





Cambodia, Southeast Asia

Autumn

Grape harvesting along the Rhine and Moselle Rivers begins in September and continues through November. For an autumnal taste of the region's finest wines, join us aboard our 11-Day Rhine Castles & Moselle Vineyards itinerary. Weaving through the picturesque autumn-blooming landscapes of the Netherlands, Germany, France, and Switzerland, you'll uncover splendid architecture, take in breathtaking landscapes, and sample world-class wines.

Winter

In search of winter sun? Pick from four enchanting Southeast Asia itineraries including, 21 days of warm-weather cruising on our **Grand Tour of Vietnam & Cambodia voyage**. In December and January, Southeast Asia promises glorious warm weather before humidity begins to climb in March. Mostly dry at this time of the year, whether relaxing on golden beaches, exploring ancient wonders, or roaming bustling city streets, you're sure to enjoy basking in the mild sunny days of the Southeast Asian winter climes.



Relax and indulge on your perfect river cruise

First time river cruises

Best rivers: The Rhine and the Danube

Sailing either the Rhine or Danube Rivers on your first river cruise always provides a fascinating experience. Both rivers flow through a number of European countries, meaning there's plenty to explore and experience on your trip. We recommend the **8-Day Jewels of the Rhine** if natural beauty captures your attention the most, as you'll have the chance to witness marvels such as the Black Forest, the flower fields of Amsterdam, and the mountain ranges of Koblenz. For those who appreciate both historic and contemporary architecture, the **8-Day Danube Explorer** offers you the opportunity to revel in the medieval town of Český Krumlov, the imperial grandeur of Vienna, and the fairy tale façade of Bratislava.

Sunseekers

Best rivers: The Mekong and the Douro

For sunshine and excitement, the Southeast Asia' Mekong River and the Douro River, which flows through Portugal and Spain, are perfect options. The **8-Day Majestic Mekong River Cruise** tours the warm and sunny countries of Cambodia and Vietnam, where you'll enjoy a ride through the fruit plantations of Tan Long Pagoda and have the opportunity to explore the Royal Palace Gardens of Oudong. The **8-Day Secrets of the Douro** takes great advantage of Portugal's glorious sunshine, with excursions designed with the weather in mind. Marvel at the Archaeological Park's 20,000-year-old rock art, spot rare wildlife at the Douro International Natural Park, and sample authentic Port wine while touring the valley's sun-drenched vineyards.





The Mekong River



Provence, France

Culture vultures

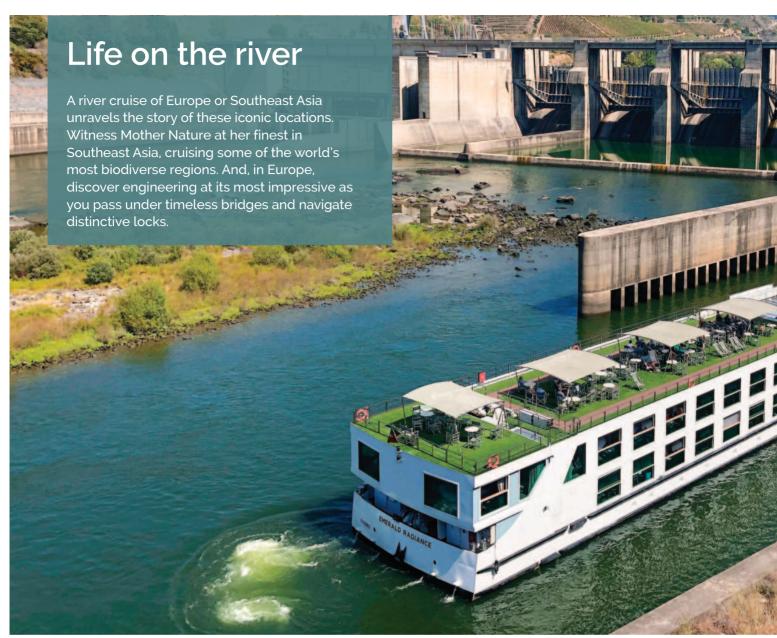
Best rivers: The Mekong and the Rhine

If culture is what captures your attention, Southeast Asia's Mekong River and Europe's Rhine River will take you on a marvellous journey of discovery. As you sail the 13-Day Wonders of Vietnam, Cambodia & the Mekong, you'll be enraptured by the region's traditional aspects, such as the local folk songs of My An Hung, the authentic Lion Dance show on board, and the stunning Buddhist temples found throughout Southeast Asia. Along the Rhine River, you'll experience the best of European culture. The 8-Day Tulips & the Rhine itinerary will treat you to the treasures of the Dutch Golden Age's artwork, the historic setting of Cologne, and you'll also have the chance to spot over 100 stunning sculptures scattered throughout the Schwetzingen Palace Gardens.

Food & wine connoisseurs

Best river: The Rhône

The Rhône River cuts a serene path through the heart of France, stopping at Lyon, the self-proclaimed culinary capital of the world. For those seeking the most delectable dishes to delight in and truly sumptuous wines to sip, the **8-Day Sensations of Lyon & Provence** itinerary has plenty to offer. The rustic charm of Lyonnaise cuisine, paired with the region's stunning natural backdrop, makes for the perfect combination when enjoying a long alfresco lunch in the balmy French sunshine. And, of course, a glass of wine never goes amiss. You'll also have opportunities to explore the region's countryside vineyards, which will naturally involve tasting some of the continent's finest wines.



Emerald Radiance, Douro River, Portugal

What is a lock?

Europe's waterways aren't only distinctive because of their history; but also because of the terrain that can make navigation more challenging. Water locks, akin to an elevator, raise and lower ships to overcome the variations in water levels. The Rhine–Main–Danube Canal; for instance, boasts 16 locks, some as deep as 98.5 feet and reaching a height of over 1,330 feet.

Navigating a lock

Our Star-Ships have been engineered with locks in mind, designed to fit perfectly with inches to spare. Your captain is trained for such maneuvers, but sometimes water levels don't cooperate and, on occasion, this can lead to lock closures or difficulties passing under bridges when water levels are too high or too low. We always have a plan in place to handle navigation issues in a timely and efficient manner, with minimal disruption to your journey.



Emerald Harmony



Bridges

Throughout your time on board, we will sail under many different styles and fashions of bridges. On such days, we made need to close the Sun Deck for the safety of our guests. Our crew will lower the railings, and the captain's wheelhouse will be mechanically dropped to allow the Star-Ship safe navigation. But, with plentiful public spaces available throughout our Star-Ships, you'll always have somewhere to enjoy river views.

Double-docking

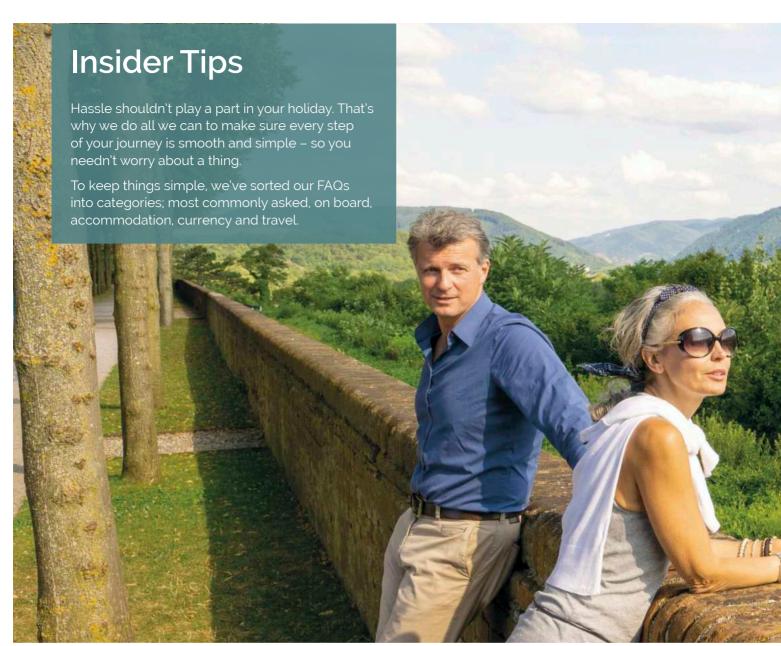
In popular ports, we will, on occasion, be required to dock next to other ships; this may mean accessing the shore via the Sun Deck, requiring you to ascend and descend stairs. This possible change; will not prevent you from leaving your Star-Ship, as you catch a glimpse of your neighbouring ship walking through to embark or disembark. Your Star-Ship may dock next to another vessel overnight, and drawing your curtains at night is advised.

Along the Mekong

In Southeast Asia, we are committed to meaningful and respectful cultural interactions between local inhabitants and our guests. And many of our itineraries include certified Cherish the Planet experiences that ensure local businesses benefit from our journeys. We're also working with leaders and third parties within the communities we visit to ensure sustainability for the future. Emerald Harmony has been designed to sail through the center of Ho Chi Minh City, allowing us to dock in the heart of the city, and welcome its many sights and sounds to your doorstep.



Double-docking



The freedom to explore

Can't find what you're looking for?

You'll discover lots of extra information on our website, emeraldcruises.com/faq, which covers everything from suites and transfer options to excursions, gratuities, and dining. You can also learn more about the Star-Ship you'll be traveling on in the Our Ships section, including deck plans, images and a virtual tour.

For more help and advice about your next river cruise, get in touch with the Emerald Cruises team today. Call 888.233.0797.



A new destination almost every day

FAQs for first time river cruisers

Here, you'll get the answers you're looking for to plan, prepare and pack for your river cruise. We've answered common questions we get asked by our guests on a variety of topics, so you can quickly get the help and information you need and look forward to an unforgettable trip.

Most commonly asked questions:

Q - How do I book an Emerald Cruises river cruise?

A - Once you have found an Emerald Cruises cruise you'd like to book, please call our dedicated cruise experts on 888.233.0797 and we will assist you with the booking process. Our team will help you tailor the river cruise to your specific needs and requirements - helping you find the perfect package.

Q - What's included when I book a cruise?

A - We include transfers to and from your Star-Ship, on board meals, a selection of drinks with lunch and dinner, on board Wi-Fi, shore excursions, port charges, taxes, overseas transfers, and on board gratuities.

Q - What are the on board mealtimes?

A - On board, mealtimes may vary slightly depending upon the day's activities. However, as a guide, mealtimes are as follows:

- Breakfast 7:00am 9:00am
- Lunch -12:00pm 2:00pm
- Dinner 7:00pm 9:00pm

Q - What clothes do I need to pack?

A - We recommend casual and comfortable clothing - for sightseeing and walking tours you'll need comfortable shoes. For the winter months in Europe, you'll need a warm coat, gloves, and water-resistant footwear. Dinner is an informal affair; relaxed evening wear is the perfect attire.

Q - Can Emerald Cruises organize my travel insurance?

A - No, this is the responsibility of the guest. However, your travel agent can do this on your behalf. We strongly advise you to take out travel insurance to cover any unforeseen circumstances.

Q- Can Emerald Cruises arrange my passport and visas?

A - Emerald Cruises are not responsible for passport, visa requirements, entry, health, or other requirements of the countries visited, or any loss sustained by you for failing to comply with laws, regulations, orders, or requirements of the countries we visit.

On board:

Q - Are additional tours available?

A - In addition to your included excursions, our range of **DiscoverMORE** optional excursions are available to book on board or through our reservations team at an extra cost.

Q - Are tables for two available?

A - Yes, tables for two are available on board but they cannot be reserved so we will not be able to guarantee that you will get your preferred table size every time you dine.

Accommodation:

Q - Are phones available in the room?

A - Yes, phones are available in the rooms. Additional charges apply to external calls.

Q - Are the cabins air conditioned?

A- Individual climate control systems are available in all cabins, suites and staterooms, helping you adjust the temperature to your preferred level. If you have any trouble operating the climate control systems, our dedicated crew are on hand to offer assistance.

Currency & travel:

Q - Can I exchange currency on-board?

A - The cruise's reception stocks a small amount of exchangeable local currency for each country your cruise visits. However, it is widely accepted that most European destinations Emerald Cruises visit will accept euros (€), even if the local currency differs.

Q - Can I use my mobile phone on the cruise?

A - Yes, but please be aware that signal may be limited as your cruise passes through the more rural areas. It's also worth checking with your network provider for additional charges, dependent on the destination you're visiting.

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